

Warranty conditions

Danbake ApS
Nøglegårdsvej 20
3450 Lyngø
CVR/Co Reg No 40526846

(in the following referred to as “Danbake”)

1. Warranty

- 1.1. Danbake offers 12 months’ warranty on all new products from the documented date of delivery.
- 1.2. Danbake offers no warranty on used products.
- 1.3. Only the warranty holder is entitled to claim under the warranty – no one else may submit claims under this warranty. If the ownership of the product under warranty changes, the ownership of the warranty holder also changes.
- 1.4. A warranty case for a product under warranty exists if a defect is found within the warranty period and for which Danbake is responsible.

2. The warranty covers only if the following conditions are met

- 2.1. The warranty holder has contacted Danbake prior to repairs or replacement has been commenced and a written agreement has been entered regarding on the scope of repairs.
- 2.2. The warranty holder has provided the manufacturing number when contacting Danbake.
- 2.3. The warranty holder submits a copy of the purchase or installation invoice and the defect product part to Danbake no later than ten (10) days after the replacement/repairs.
- 2.4. The technician submits a copy of the purchase/installation invoice and the defect product part to Danbake after the replacement/repairs.
- 2.5. Danbake assumes no liability for costs of dismantling and installation, working hours, transport or other services. Danbake will make the spare part or replacement product available. The warranty holder will not be invoiced for the spare part. When replacing a similar replacement product, however, the time spent on repair will be invoiced.
- 2.6. Danbake assumes no liability for labour costs of any extension and the subsequent installation of the spare part or the replacement equipment nor for the costs of any other services.
- 2.7. Danbake assumes no liability for shipment and transportation costs.

3. Warranty disclaimer

- 3.1. General service and maintenance work.
- 3.2. Compensation or costs for anything other than those items specified or for personal injury caused by any defects in the product.
- 3.3. Replacement of ordinary wearing parts as a consequence of natural wear and tear.
- 3.4. If the defect is attributable to improper installation, operation, commissioning or transport, failure to comply with installation or operation instructions, inadequate ventilation, unauthorised interference with the product, failure to comply with safety regulations, the operating instructions and installation standards, force majeure (e.g. but not limited to storms, lightning strikes, power surges, fire)
- 3.5. If the injury/damage was caused by incorrect use of the product.
- 3.6. If Danbake's error was not detected during an examination.
- 3.7. In case of damage which does not affect the correct functioning of the product ("slight imperfections").
- 3.8. If the product has been repaired or interfered with above and beyond the generally specified connection and the repair is the cause of the damage.
- 3.9. Damage arisen in transit. This must be reported to the carrier.
- 3.10. If the purchase price for the warranty product has not yet been paid in full to Danbake.
- 3.11. A Danbake product has not been disassembled or reinstalled in connection with the replacement process.
- 3.12. Increased or additional costs in connection with repairs or replacement carried out at weekends, during holidays or outside of normal working hours.
- 3.13. Damage caused by a failure to maintain or inspect the product. Documentation for statutory inspections must be available at all times.
- 3.14. If the product is located where it cannot easily be serviced. If the product is difficult to access, Danbake disclaims any liability for any additional expenses caused by this.

The current warranty conditions may always be found at www.danbake.dk